

Applied Behavior Analysis (ABA) Medicaid Coverage Checklist

1

Call your Medicaid insurance plan.

This is known as a managed care organization (MCO). Find your MCO in the list below.

I need a case manager to help me get Applied Behavior Analysis (ABA) services for my child.

My child's name is:
Their birthdate is:
(or) Their Medicaid identification number is:

Which ABA providers are covered under my plan?

2

Call the ABA providers who are covered on your plan.

These providers are called "in-network."

Do you have an opening for my child? If not, can my child be put on a waitlist?

What are my next steps?

3

Document your calls.

Use the phone log on the next page to keep track of your calls with both Medicaid and the providers.

4

Follow up regularly.

Call your MCO case manager and the providers every two weeks to check in until your child is set up with an ABA program.

If your child has not started ABA within 4 to 5 months of contacting your MCO and the providers, call your provider at the Autism Center.

5

Start ABA.

Medicaid Insurance Plan (MCO) Contact Information

Amerigroup	1-855-323-4688, ext. 1061035173
Coordinated Care (Non-Foster Care)	1-877-644-4613
Coordinated Care (For Foster Care)	1-844-354-9876
Community Health Plan of Washington (CHPW)	1-800-440-1561
Molina	1-800-869-7175, ext. 147183 (TTY 711) AND email: aba@molinahealthcare.com
United Healthcare	1-877-542-8997
Washington Medicaid	Email: ABA@hca.wa.gov

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Phone Log for Medicaid Insurance (MCO) and Providers

My insurance provider is: _____

The number for customer service is: _____

Contact	Phone number	Date called	Message left or spoke with:	Information provided/notes	Next steps
Example:					
Richard	800-555-0000 Ext. 7777	8/1/18	Left message for Richard	I'm calling to get help with ABA for my child. I would like to have a Case Manager call me about finding programs that have openings and to help me call to get my child on waitlists for ABA therapy.	Call Richard back in 2 days to follow up.
Richard	800-555-0000 Ext. 7777	8/3/18	Spoke with Richard	Richard will send me a list of ABA providers to begin calling to get my child on ABA wait lists.	Call Richard back if I need help.

Contact	Phone number	Date called	Message left or spoke with:	Information provided/notes	Next steps